ProductSheet

HP EliteOne 840 G9 All-in-One Touchscreen PC (6D781PA)



Be there even when you're not

The HP EliteOne 840 AiO empowers your team to be at their best with experiences that delight users and IT. Featuring a new sleek design, the latest Intel® processor[2], and packed with a new set of premium collaboration tools powered by HP Presence[3], it's ready for all your demanding projects and virtual conferences.



HP recommends Windows 11 Pro for busi HPS auto Frame[5]
Bring your meetings to life powered by premium audio and video features powered HP Presence.[3]

Powerful Intel® processor[2]

Multitask with ease thanks the latest Intel® processor[2], massive storage, and agile DDR5 memory.

Protected by HP Wolf Security

HP Wolf Security for Business creates a hardware-enforced, always-on, resilient defense.

Specifications

Form factor	All-in-one	
Operating system	Windows 11 Pro ^[1]	
Processor family	12th Generation Intel® Core™ i5 processor	
Processor	Intel® Core $^{\text{TM}}$ i5-12500 (up to 4.6 GHz with Intel® Turbo Boost Technology, 18 MB L3 cache, 6 cores, 12 threads) $^{[6,7]}$	
Chipset	Intel® Q670 (vPro®); Intel® Q670 (non-vPro®) ^[3]	
Memory	16 GB DDR5-4800 MHz RAM (1 x 16 GB)	
Memory Slots	2 SODIMM	
Internal Storage	512 GB PCle® NVMe™ SSD	
Graphics	Integrated	
Graphics (integrated)	Intel® UHD Graphics 730	
Display	60.5 cm (23.8") diagonal, FHD (1920 x 1080), touch, IPS, anti-glare, 250 nits, 72% NTSC	
Display	23.8" diagonal, FHD (1920 x 1080), touch, IPS, anti-glare, 250 nits, 72% NTSC	
Audio	Audio by Bang & Olufsen, headset and headphone side ports (3.5 mm), high performance integrated stereo speakers	
Minimum dimensions (W x D x H)	53.96 x 23.8 x 55.81 cm (System dimensions may fluctuate due to configuration and manufacturing variances.)	
Weight	8.96 kg (Exact weight depends on configuration.)	
Keyboard	HP Wired Desktop 320K Keyboard	
Pointing device	HP Wired Desktop 320M mouse	
Camera	5 MP Swivel camera with integrated dual array digital microphones ^[11]	
Ports	1 headphone/microphone combo	
Expansion slots	1 M.2 2230/2280; 2 M.2 2280 (1 PCIe M.2 2230/2280 slot for WLAN or Storage and 2 PCIe M.2 2280 slot for storage.)	
Ports	1 SuperSpeed USB Type-C® 10Gbps signaling rate (charging); 1 SuperSpeed USB Type-A 10Gbps signaling rate	
Ports	1 RJ-45; 1 HDMI 2.0a; 2 SuperSpeed USB Type-A 10Gbps signaling rate; 2 SuperSpeed USB Type-A 5Gbps signaling rate; 1 Dual-Mode DisplayPort™ 1.4; 1 SuperSpeed USB Type-C® 20Gbps signaling rate	
Package dimensions (W x D x H)	62.8 x 18.6 x 67.5 cm	
Package weight	12.5 kg	
Network interface	Intel® I219-LM PCIe® GbE NIC, vPro®	
Network interface type	LAN	
Network interface type	WLAN	
Wireless	Intel® Wi-Fi 6E AX211 (2x2) and Bluetooth® 5.2 combo (Supporting Gigabit data rate)	
Management features	HP Client Catalog (download); HP Driver Packs (download); HP Image Assistant (download); HP Client Management Script Library (download); HP Connect for Microsoft Endpoint Manager; HP Manageability Integration Kit (download); HP Patch Assistant (download) ^[12,13,14]	
Sustainable impact specifications	Ocean-bound plastic in speaker enclosure; 40% post-consumer recycled plastic; 30% ITE-derived closed loop plastic; Low Halogen; 80 Plus® Platinum power supplies available	
Security management	Trusted Platform Module TPM 2.0 Embedded Security Chip shipped with Windows 10 (Common Criteria EAL4+ Certified)(FIPS 140-2 Level 2 Certified); HP Secure Erase; HP Sure Click; HP Sure Sense; Absolute Persistence module; HP Sure Admin; HP BIOSphere Gen6; HP Client Security Manager Gen7; HP Tamper Lock; HP Sure Start Gen7; HP Sure Run Gen5; HP Sure Recover Gen5 ^[19,20,21,22,23,24,25,26,27,28]	
UPC number	196548745340	
Manufacturer Warranty	1 year (1/1/1) limited warranty includes 1 year of parts, labor and on-site repair. Terms and conditions vary by country. Certain restrictions and exclusions apply.	

ProductSheet | HP EliteOne 840 G9 All-in-One Touchscreen PC (6D781PA)

Top Recommended Displays, Accessories and Services

Keyboard and Mouse Kits			
HP 655 Wireless Keyboard and Mouse Combo	4R009AA		
Mounting Kits			
HP Quick Release Bracket 2	6KD15AA		

ProductSheet | HP EliteOne 840 G9 All-in-One Touchscreen PC (6D781PA)

Messaging Footnotes

- [2] Multicore is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.
- [3] HP Presence requires myHP application and Windows OS.
- [5] Requires myHP application and Windows OS.
- [7] HP Wolf Security for Business requires Windows 10 and higher, includes various HP security features and is available on HP Pro, Elite, Workstation, and RPOS products. See product details for included security features and OS requirements.

Technical Specifications Footnotes

- [1] Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows is automatically updated and enabled. High speed internet and Microsoft account required. ISP fees may apply and additional requirements may apply over time for updates. See http://www.windows.com.
- [3] For full Intel® vPro® functionality, Windows 10 Pro 64 bit, a vPro supported processor, vPro enabled chipset, vPro enabled wired LAN and/or WLAN card and TPM 2.0 are required. Some functionality requires additional 3rd party software in order to run. See http://intel.com/vpro.
- [6] Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.
- [7] Intel® Turbo Boost performance varies depending on hardware, software and overall system configuration. See http://www.intel.com/technology/turboboost/ for more information.
- [11] Sold separately or as an optional feature.
- [12] HP Connect for Microsoft Endpoint Manager is available from the Azure Market Place for HP Pro, Elite, Z and Point-of-Sale PCs managed with Microsoft Endpoint Manager. Subscription to Microsoft Endpoint Manager required and sold separately. Network connection required.
- [13] HP Patch Assistant available on select HP PCs with the HP Manageability Kit that are managed through Microsoft System Center Configuration Manager. HP Manageability Integration Kit can be downloaded from http://www8.hp.com/us/en/ads/clientmanagement/overview.html .
- [14] HP Manageability Integration Kit can be downloaded from http://www.hp.com/go/clientmanagement.
- [19] HP Sure Click requires Windows 10 Pro or higher or Enterprise. See https://bit.ly/2PrLT6A_SureClick for complete details.
- [20] HP Sure Sense is available on select HP PCs with Windows 10 Pro, Windows 10 Enterprise, Windows 11 Pro, or Windows 11 Enterprise OS.
- [21] HP Sure Run Gen5 is available on select HP PCs and requires Windows 10 and higher.
- [22] HP Sure Recover Gen5 with Embedded Reimaging is an optional feature which requires Windows 10 and higher must be configured at purchase. You must back up important files, data, photos, videos, etc. before use to avoid loss of data. Network based recovery using Wi-Fi is only available on PCs with Intel Wi-Fi Module.
- [23] HP Sure Start Gen7 is available on select HP PCs and requires Windows 10 and higher.
- [24] HP Sure Admin requires Windows 10 or higher, HP BIOS, HP Manageability Integration Kit from http://www.hp.com/go/clientmanagement and HP Sure Admin Local Access Authenticator smartphone app from the Android or Apple store.
- [25] HP Client Security Manager Gen7 requires Windows and is available on the select HP Elite and Pro PCs.
- [26] HP BIOSphere Gen6 features may vary depending on the platform and configuration.
- [27] HP Secure Erase for the methods outlined in the National Institute of Standards and Technology Special Publication 800-88 "Clear" sanitation method. HP Secure Erase does not support platforms with Intel® Optane™.
- [28] Absolute firmware module is shipped turned off and can only be activated with the purchase a license subscription and full activation of the software agent. License subscriptions can be purchased for terms ranging multiple years. Service is limited, check with Absolute for availability outside the U.S. Certain conditions apply. For full details visit: https://www.absolute.com/about/legal/agreements/absolute/.

The product could differ from the images shown. © 2014 Hewlett-Packard Development Company, L.P. The Information contained herein is subject to change without notice. Warranties for HP products and services are set out in the express warranty statements accompanying such products and services. In addition, our products and services come with guarantees that cannot be excluded under the Australian Consumer Law. Subject to the foregoing, nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

Intel®, the Intel logo, Intel Core, vPro®, Optane™, and Core Inside are trademarks or registered trademarks of Intel Corporation or its subsidiaries in the United States and other countries. Bluetooth® is a trademark of its proprietor, used by HP Inc. under license. USB Type-C® and USB-C® are registered trademarks of USB Implementers Forum. ENERGY STAR is a registered trademark of the U.S. Environmental Protection Agency. DisplayPort™ and the DisplayPort™ logo are trademarks owned by the Video Electronics Standards Association (VESA®) in the United States and other countries. AMD is a trademark of Advanced Micro Devices, Inc. All other trademarks are the property of their respective owners.

